

Moraine Valley Community College
Remote Support Services

One idea for remote support services we are implementing at Moraine Valley is a Peer Tech Support Team. Since the Fall 2020 semester is going to feature significant online instruction, we have a team of 2 instructors and 2 specialists who are available for technical support with Canvas, Zoom, Webex, and contacting students via the internet. We divided the instructors into 4 groups and each group has a specific person (team leader) to contact for tech help. So far, the Peer Tech Support Team is working well for our ESL and HSE instructors!